

London Borough of Bromley

PART 1 - PUBLIC

Briefing for Care Services Policy Development and Scrutiny Committee 4th December 2012

Care Services Portfolio Plan Mid Year Performance Report 2012/13

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1. Summary

- 1.1 This report provides Members with the final Care Services Portfolio Plan for 2012/13 (Appendix 2) together with the most recent update on progress against the Quarter two Care Services aims contained within the Plan.
- 1.2 The portfolio framework and plan were developed over a period of time in consultation with senior officers and the Portfolio Holder and the framework was agreed at the June Care Services PDS meeting.
- 1.3 Good progress is reported at the end of Quarter two with the update highlighting the work undertaken to achieve the portfolio aims. The summary shows that of the 34 aims due to be reported at this point in the year 20 are on target (rated green) 13 are likely to be achieved by the end of the year (rated amber) and 1 is unlikely to be achieved (rated red). Progress against the indicators supporting the plan is detailed in Appendix 1.

1. THE BRIEFING

- 1.1 The 2012/13 Care Services Portfolio Plan (Appendix 2), details the seven priority outcomes and supporting aims for the Care Services Portfolio. These underpin the department's vision of 'Supporting improved quality of life through encouraging high aspirations, maximising independence, promoting healthy lives, and protecting the most vulnerable.
- 1.2 Of these priority outcomes, Outcome three is a jointly held aim with the Education Portfolio and Outcomes four to nine relate solely to Care Services. Outcomes one and two relate to the Education Portfolio and therefore do not form part of this report. The outcomes are listed below:

- Outcome 3:** Children and young people behave positively, take responsibility for their actions and feel safe within the borough;
- Outcome 4:** Children and young people are safe where they live, go to school, play and work;
- Outcome 5:** Ensuring the health and wellbeing of children and young people and their families;
- Outcome 6:** Enhancing quality of life for people with care and support needs;
- Outcome 7:** Maximising independence and reducing the need for care and support;
- Outcome 8:** Ensuring that people have a positive experience of care and support;
- Outcome 9:** Safeguarding adults whose circumstances make them vulnerable and protecting from avoidable harm;

1.3 All Portfolio aims will continue to be monitored and a final outturn report will be presented to Care Services PDS in spring 2013 in conjunction with the draft plan for 2013/14.

1.4 The following summary outlines the key areas of progress and where more work is required to achieve the planned aim.

**Section 2 at the end (page 16) of this document provides
information about other useful reports and documents**

Outcome 3 - Children & young people behave positively, take responsibility for their actions and feel safe within the Borough, and parents and carers take responsibility for the behaviour of their children.

As at the end of quarter two, three out of the four aims being progressed during the first half of the year are on track and one aim requires additional work to meet the end of year target.

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
Secure funding from the Department of Communities & Local Government (DCLG) Tackling Troubled Families (TTF) Fund for the TTF Programme, identify 850 families suitable for the programme and recruit a TTF Coordinator and 4 TTF Family Support and Parenting Practitioners.	Amber	DCLG funding of £535,200 for year one has been secured, the 163 families for the first year of support have been identified and are being worked with, recruitment processed commenced (job descriptions and person specifications for the Coordinator and 4 Family Support and Parenting Practitioners posts developed, evaluated and finalised). Based on the work undertaken so far we are confident that the required outcomes will be demonstrated to draw down the required funding for year 2. PDS received a report on this in June 2012.	Finalising the recruitment to the Coordinator and 4 Family Support and Parenting Practitioners posts by early 2013. Measuring the first year outcomes between October and March 2013, the success of these will secure further funding for year two of this three year programme. At this stage it is anticipated that year two funding will be secured.
Ensure that vulnerable young people, including those with disabilities, have access to positive activities for leisure.	Green	Hawes Down Centre has a disability focussed youth club as at Sept 2012 the average attendance is between 15 - 20 per session. Since April 2012, 48 different disabled young people have accessed the project. The Bromley Youth Support programme provides activities for young people aged 10-19 in four of the borough's most deprived areas youth centres (Mottingham, St Paul's Cray, Biggin Hill and Penge and Anerley) <ul style="list-style-type: none"> • attendances at Youth Support Programme projects continue to grow, with an overall increase of 10% since spring 2011. • 6,500 young people attended a 36 day Summer Parks Programme this year delivering a range of physical, sports, and arts and crafts positive activities across the borough. 	Continuing to ensure that vulnerable young people, including those with disabilities, have access to positive activities for leisure.

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
Reduce the number of first time entrants in the youth justice system and reduce levels of re-offending by embedding the Youth Offending Team (YOT) triage system to identify young people needing alternative approaches to prevent entry into the criminal justice system.	Green	The triage system continues to contribute to an ongoing reduction in first time entry to the Youth Justice System (YJS). Over the past three years there has been a 59% reduction. On the basis of the first quarters information (latest available) there is no intelligence to suggest that this trend will not continue this year.	Closer working arrangements between the YOT, Police and Targeted Youth Support Programme to identify and support potential first time entrants to the YJS.
Enhance opportunities for positive activities for young people across the borough by increasing participation in a universal programme of Positive Activities.	Green	The Youth Council has a membership of 46 elected by 4,500 young people and has linkages to all secondary school Councils. 1,000 plus young people are participating in the Duke of Edinburgh Awards. 10,000 plus children and young people are recipients of Music Tuition and extended opportunities to play music and sing through the Bromley Youth Music Trust.	Continuing to increase opportunities for and participation in Positive Activities.

Outcome 4 - Children & young people are safe where they live, go to school, work and play

As at the end of quarter two, four out of the nine aims being progressed during the first half of the year are on track and five aims require additional work to meet the end of year target

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
Implement the post-inspection Safeguarding Disabled Children Action Plan.	Green	All eight key findings identified in the inspection are being implemented as part of the Children's Safeguarding and Social Care Improvement Plan 2012-13, and are being implemented.	Undertaking a detailed audit in February 2013 to ensure compliance with safeguarding requirements.
Commence the implementation of the Special Educational Needs and Disabilities (SEND) Green Paper Pathfinder project with the piloting of	Green	So far 20 young people and their families have been involved in the testing of the holistic assessment and planning tool. The next stage will be to provide them with an indication of their personal budget (the cost of their	The outcomes from the pilot that will be reported to central Government by the end of November to meet the legislative timetable.

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
the single plan (education, health and social care).		<p>support needs) and what elements of their support can be delivered through a direct payment, providing more control over the support they use.</p> <p>After successful completion of the pilot the Education, Health and Care (EHC) Plan will be for children, from birth to 25, with SEND. At this stage, Bromley's model for the single plan has been validated by the Department for Education (DfE). The learning from this pilot is informing the Department of Education and Department of Health development of the national Code of Practice and supplementary guidance under the new legislation.</p>	
Increase the number of in-borough family placements for children with more complex needs and disabilities by implementing the revised financial packages for foster carers to reward carers of children with complex needs and disabilities, and develop support packages for hard to place children.	Amber	<p>The implementation of a new package of reward for foster carers of mainstream children in August 2012. So far this year 16 new Foster Carers have been recruited since April 2012, against an annual target of 20. There has also been a small increase in the proportion of children placed with LBB foster carers 68% (139) compared to 66% (131) in 2011/12.</p> <p>Commencement of a review of payments to foster carers of children with complex needs and disabilities and the development of better support packages as part of a strategy to better reward existing foster carers and attract new foster carers for these children.</p>	Completing the review of payments to foster carers of children with complex needs and disabilities so that the outcomes can be reported to the February 2013 Executive meeting and appropriate models recommended for implementation April 2013.
Improve capacity within the Adoption Service to ensure that more children are adopted and plans are progressed quickly.	Amber	11 children have been adopted in the first half of the year. 30 children have a best interest decision for adoption, of which seven are formally matched and placed in pre-adoptive placements and four are informally matched and will be placed as soon as we have a Placement Order.	Continuing to ensure that where adoption is the best option plans are progressed quickly.

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
Increase the pool of adopters who will consider placements for children with additional needs and sibling groups.	Amber	14 approved adopters). 30 children have a best interest decision for adoption, of which 18 are part of a sibling group and three have significant disabilities.	The targeted recruitment strategy for recruiting adopters for identified groups.
Children, young people and families requiring help from social care receive advice and support swiftly, to ensure children remain safe.	Green	As at Q2 initial assessments completed within timescale are exceeding the 75% target. 890 out of 1011(88%) of assessments are being completed within 10 working days. Core assessments completed within timescale is currently on target (75%) with 311 out of 414 being completed within 35 working days.	Continuing to complete as many initial and core assessments within timescale as possible.
Through the effective use of the Common Assessment Framework (CAF) improve the support children and families at the earliest possible stage - before they reach the threshold of statutory services.	Green	<p>Increasing the number of completed CAF Forms is on track with 131 completed in Q1 compared to 441 for 2011/12. BSCB have indentified areas for improvement.</p> <p>CAF training for all professionals who complete the Forms continues to be provided with four sessions have been held in this period attended by 35 professionals.</p> <p>Revision of the CAF form in consultation with key stakeholders reducing the length making it easier to use.</p>	<p>Continuing to increase the number of CAF forms completed</p> <p>Two more training sessions organised for Q3 19 people registered to attend. Targeting specific groups as identified by the BCSB.</p> <p>Rolling out the new reduced CAF form with all relevant professionals.</p>
Full year target of 12% for the number of children becoming subject to a Child Protection Plan for a second or subsequent time.	Amber	The number of children becoming subject to a Child Protection Plan for a second or subsequent time has increased in Q2 to 20.6% (26). An increase on the 9.1% (7) reported in Q1 and the end of year target of 12%. However, large families will affect the figures significantly e.g. of the 26 children in this cohort 10 of these children are from just two families.	Monitoring the reasons for the Q2 increase closely.

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
The number of moves of Looked After Children (LAC) while in placement not to exceed a target of 10%.	Amber	Stability of Looked After Children's placements shows an increase in the number of moves. This has risen in Q2 to 8.2% (25 LAC) from 3.5% (10) in Q1. The rise is due to one young person being away from a placement for longer than 24 hrs on a number of occasions.	Ensuing that the young person continues to be supported by a social worker and the plan in place helps them resolve their issues.

Outcome 5 - Ensuring the health and wellbeing of children and young people and their families

As at the end of quarter 2, two out of the five aims being progressed during the first half of the year is on track and three aims require additional work to meet the end of year target

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
Improve provision of emotional wellbeing, mental health services and counselling services for children, young people and families. Target Child Adolescent Mental Health Services (CAMHS) to early intervention.	Green	A Health Needs assessment of the emotional wellbeing, mental health of Bromley's children and young people has been published by Public Health. This assessment informed the review of the Child and Adolescent Mental Health Service (CAMHS) commissioning arrangements (which include provision for Looked After Children) the outcomes from this review are reported on this agenda.	Reporting the review outcomes to the 4/12/12 Care Services PDS Committee.
Use the Healthy Schools Programme to work with schools to improve the health and wellbeing of all pupils within Bromley's schools.	Amber	School Nurses appointed are identifying gaps in service provision, including obesity and emotional health and wellbeing, and are working with schools to plan the health services support needed. A fuller update will be available in quarter three.	Continuing to work with schools to identify and address health issues which are affecting pupils' ability to reach their potential.
Improve the emotional wellbeing of children and young people.	Green	A 'Bullying in Bromley' survey has been conducted. Responses representing the views of 635 children and young people were received from 9 schools and the Bromley Youth Council. Verbal, physical and cyber bullying were identified as an area of concern for children and young people, and the analysis of the responses has	The youth council launch of the anti bullying campaign supported by the Children's Champion. Conducting a second survey within schools on bullying for early/mid 2013. Details of the

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
		been used to shape the priorities within the Bromley Children and Young People's Partnership Strategy for 2012-15.	programme to support Anti Bullying week (19 th -23 rd November 2012) can be found at Anti Bullying Programme
<p>Strengthen the support provided to young carers:</p> <ul style="list-style-type: none"> - Review, consult on and update the Young Carers Strategy and Project Plan. - Raise awareness about young carers and arrange training for social work staff and partner agencies. 	Amber	<p>The development of a raising awareness programme about young carers and the development of a training programme for social work staff and partner agencies.</p> <p>The Education and Care Services Department continues to fund a dedicated young carers social worker to work with children or young people under the age of 18 caring for adults (usually their own parents) or siblings. 800 young carers aged 4-18 are registered with the Carers Bromley Young Carers Service. As at September 2012, 65 referrals had been made to the Service 24 of which were LBB referrals. The Service provides comprehensive support and care to young carers, including information sessions, home support and 1:1 support.</p> <p>This work has been used to inform the updating of the Young Carers Strategy and project plan.</p>	Raising awareness about the issues facing young carers and the provision of training for social work staff and partner agencies.
<p>Improve the health of children in care:</p> <p>Ensure all children in care receive good levels of support and access to health services (such as regular dental checks) through targeted support from the dedicated children in care nurse.</p>	Amber	<p>69% of LAC (132 out of 190) have had a dental and medical check against an end of year target of 95%</p> <p>86% of LAC (165 out of 190) have an up to date immunisation plan against an end of year target of 100%</p>	<p>Ensuring that LAC have access to the dental and medical checks.</p> <p>Production of a Looked After Children (LAC) Health Strategy for 2013-15.</p>

Outcome 6 - Enhancing quality of life for people with care and support needs

As at the end of quarter two, five out of the seven aims being progressed during the first half of the year are on track and two aims require additional work to meet the end of year target.

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
Reduce care home and hospital admissions.	Green	<p>Reduction in the number of adults and older people residing in residential and nursing homes by 24 since March 2012. Opened Regency Court Extra Care Housing (ECH) scheme in August 2012 with 60 flats available to support older people to maintain their independence in their own homes.</p> <p>As at the end of September 2012, 55 residents had moved in. Opportunities are still being explored for a further ECH scheme.</p>	<p>The opening of Sutherland Court at the end of November 2012 providing an additional 50 Extra Care Housing flats. In Quarter 3, appoint an OT lead on Assistive Technology to work with service users to remain in their own homes with the aid of Assistive Technology.</p> <p>Continuing to look at additional opportunities to increase the number of ECH units.</p>
Procure a domiciliary care service for approx 1,530 service users	Green	<p>Awarded a framework contract for domiciliary care comprising 24 providers to provide approx 15,000 hours of care to older people and those with physical disabilities. Awarded a specialist service contract to deliver approx 300 hours per week of domiciliary care to people with dementia.</p> <p>Both contracts will support people to remain in their own homes and a full report on the Quality Monitoring of this contract is available separately on the agenda (report CS 12052).</p>	<p>Quality monitoring of contracts will be tailored dependent on information gathered from, for example, service user feedback, complaints, finance reports. Areas of focus will be prevention of missed visits, call cramming (whereby the service providers leave insufficient time for travel between visits), and safeguarding.</p>
Pilot the use of alternative models of support for people with dementia	Green	<p>Commenced the Dementia project in Quarter two with the assessment of 10 service users with a diagnosis of dementia or Alzheimers. Four of these have been signposted to alternative support and work continues with the cohort of six.</p> <p>Three emergency admissions have been prevented (for</p>	<p>Delivering two new models of supporting people with dementia and identify service users and carers to take part in the pilots for the Community Service Volunteer project and the Homeshare pilot.</p>

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
		<p>separate individuals) by supporting carers when they felt that they could no longer cope. All 6 service users and carers will be supported over the coming months and the care pathway adjusted as and when required.</p>	
<p>Develop new day services model to meet the changing needs and expectations of service users and identify alternative respite services to increase the number of people who use Direct Payments for respite.</p>	<p>Green</p>	<p>Workshops held to enable providers to explore innovative approaches both within and outside Bromley, and access marketing advice, to develop their services to attract new people who wish to self fund or use a personal budget or direct payment.</p> <p>Full details on the report can be found at Day Opportunities and Respite Care</p> <p>A full report will be presented to Care Services PDS in January 2013.</p>	<p>Undertaking further work to develop appropriate values to be included in a Personal Budget reflecting the different service levels in day opportunity services and the complexities of other respite services.</p> <p>Modelling and agreeing the mechanism for managing payments to the providers of legacy placements.</p> <p>Providing support to assist providers in developing their financial planning, business development and marketing to open up their services and attract new people.</p>
<p>Develop and implement a programme of Members' visits to the care provision establishments and in conjunction with the link, work to improve quality monitoring in residential care homes.</p>	<p>Green</p>	<p>Introduced a programme of Members' visits in Autumn 2012. The output from these visits is being used in conjunction with feedback from the LINK volunteers to support the existing quality monitoring process to raise standards in the borough for service users. To date, three visits have been undertaken and a further two are planned.</p>	<p>Publishing the Spring term programme of members visits at the beginning of December.</p>
<p>Provide locally relevant information and advice about care and support need to enable choice and control.</p>	<p>Amber</p>	<p>80% of respondents to the Adult Social Care User survey found it easy to find information about the choices available to them locally.</p> <p>Launched the housing pages on MyLife in September 2012. In the first month, the most viewed sections</p>	<p>Working with the Clinical Commissioning Group to promote MyLife as a tool to provide GPs and Primary Care Services with a signposting resource.</p> <p>Developing separate self assessment</p>

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
		<p>were:-</p> <ul style="list-style-type: none"> - Housing Home page – 683 page views - Landlords – 255 page views - Specialist housing schemes – 236 page views <p>Plans to launch the self assessment access on Bromley MyLife in Quarter 3 have been put on hold pending enhancements from OLM.</p>	<p>questionnaires for both potential service users and carers.</p> <p>Continuing to promote MyLife as a signposting tool and work with 'recognised' websites to add MyLife as a useful link. In September, there were 51 main referral websites including healthcare, social media, press and partner websites.</p>
Provide all eligible service users with a Personal Budget to facilitate choice and control and increase the number of adults using Direct Payments by at least 10%	Amber	All service users are now being offered a Direct Payment rather than a commissioned service at the end of the assessment process. As at the end of September, whilst 73.3% (3434) of all eligible service users were in receipt of a personal budget against a revised national target of 70%, only 23.7% (414) were in receipt of a direct payment against a target of 45%	Promoting the use of direct payments as a medium of employing personal assistants.

Outcome 7 - Maximise independence and reduce the need for care and support

As at the end of quarter two, one out of the three aims being progressed during the first half of the year is on track and one aim requires additional work to meet the end of year target and the aim rated as red continues to be managed to ensure that the level of increase reduces.

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
Focus on preventing homelessness by working in partnership to maximise and make the best use of the supply and use of affordable housing.	Amber	<p>Dedicated resources are in place for mortgage rescue and to prevent possession proceedings. 72 households have been assisted through prevention and a further 75 through the Blackfriars money advice surgeries.</p> <p>Reduced the Housing Register by approx 6,000 households with approx 30% of total applications now accepted onto the Housing Register. Turn around for the</p>	<p>Continuing to work with private landlords and housing providers to maximise the supply of accommodation.</p> <p>Consulting and gaining approval for the tenancy strategy designed to guide registered providers in setting their tenancy policies to ensure best use of housing stock to meet highest levels of</p>

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
		initial assessment and auto banding is now less than seven days with the average overall assessment time for more complex cases requiring additional information/assessment being four weeks (timescale dependent on receipt of third party information). The Housing Service 2012/13 Half Year performance report is available separately on this agenda (report CS 12045)	housing need.
Minimise the use of temporary accommodation	Red	Improved levels of accommodation acquisition through enhanced offers have helped to reduce the level of increase in Temporary Accommodation use (41 new leased properties and an additional 65 private rented sector units). This is against a backdrop of a buoyant private rental market where landlords are reluctant to rent to lower income or benefit dependent households. However, the use of temporary accommodation continues to remain above target with 673 people in such accommodation at the end of September.	Continuing to explore all options for additional supply, including progressing with the projects around enhanced acquisition incentives and progression of the refurbishment and use of a former residential unit.
Support service users to stay independent for as long as possible.	Green	Supported 80% (315) of service users aged 65+ discharged from hospital with a reablement /rehabilitation service to remain in their own home 91 days after discharge. This demonstrates the success of the reablement/rehabilitation services in supporting older people to return home and live independently after discharge from hospital and the importance of health and social care working together to help older people recover their independence after illness and injury.	Working with Bromley Healthcare to improve the integrated pathway for people accessing primary care services from the new Extra Care Housing schemes through the evaluation of outcomes from the initial cohort of residents.

Outcome 8 - Ensuring that people have a positive experience of care and support

As at the end of quarter two, three out of the four aims being progressed are on track, a further aim requires additional work to meet the end of year target

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
Better identify and support carers living in Bromley by encouraging carers to identify themselves.	Amber	<p>Detailed work has been undertaken to identify 450 people eligible to take part in the carers' survey. A press release was issued on 10th October to provide maximum coverage. Local organisations and social care teams have been briefed so that they can encourage carers to take part.</p> <p>Work is under way to increase the number of carers routinely offered a carers' assessment, with training due to be rolled out in December 2012. An update on progress will be provided in the full year Portfolio Plan updating report. Publicity for the Carers Survey has invited those people who are caring for somebody and feel they need help to apply for a Carers' Assessment</p>	Involving service users and carers in the selection of service provision (e.g. prospective providers for Healthwatch).
Open the new integrated short breaks service for people with learning disabilities.	Green	The new short breaks service for people with Learning Disabilities opened in November 2012. It is anticipated that up until the end of March 2013, an average of seven guests per night will use the facility equating to approx 880 'bed nights'. The development includes a sensory room and large garden; guests will have their own en suite rooms. Assistive technology has been incorporated into the specification with the needs of guests being met by trained staff and supplemented by specialist nursing care as required. The emphasis of the service will be on supporting guests to develop their independence skills.	Encouraging feedback from guests and incorporate this into future service planning.
Develop and deliver an in house complaints training course to 40	Green	Developed and implemented an in house complaints resolution course. Aimed at front line staff focusing on	Implementing changes as a result of the lessons learnt from complaints through the first part of

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
members of front line staff focussing on resolving complaints early without the need to engage the formal complaints procedure.		resolving complaints at the earliest stage point the complaint is made. Local resolution of complaints early on is much better for customers and for the Council. The formal complaints procedure should only be used for complex complaints or for people who are not satisfied with the response they receive. During the first six months of the year, formal complaints have reduced by 18% from 66 to 54.	this year and ensuring that future training for front line staff in Quarter 4 includes themes around the lessons learnt.
Promote excellent customer service for those who experience our services.	Green	The quality monitoring process has been enhanced through the mandatory requirement for Domiciliary Care providers to implement electronic call monitoring systems; the information supplements the current contract monitoring process. Contracts officers are carrying out more unannounced visits to care homes as a result of raised concerns e.g. early morning staffing levels in care homes.	Utilising the output from the electronic call monitoring system to improve customer service by reducing, for example, call cramming whereby the service providers leave insufficient time for travel between visits.

Outcome 9 - Safeguarding adults whose circumstances make them vulnerable and protecting from avoidable harm

As at the end of quarter two, both aims being progressed during the first half of the year are on track

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
Promote e-learning across the workforce and review the provider training programme as the wider health and social care workforce changes.	Green	Launched the "Safeguarding for Adults and Children" e-learning suite in September 2102. As at Oct 2012 73 staff across partner agencies have completed and reached the required competency level. This form of learning enables safeguarding training to reach further into the care sector, for example Dental Practices are now accessing this training. The plan is to evaluate the impact of the e-learning suite by the end of the year.	Actively promoting the E learning suite to all appropriate organisations and increase the number of modules successfully completed on the system.

By Quarter 2 we aimed to:-	RAG Status	We have achieved:-	We will now focus on:-
<p>Ensure that the workforce has the capacity, skills and expertise in safeguarding to deliver modernised services.</p>	<p>Green</p>	<p>313 staff across agencies received a range of competency based adult safeguarding training during the first part of this year. The training plan is on target to deliver the 600 places of adult safeguarding training over a range of t competency levels as agreed by Bromley Safeguarding Adults Board. 11 LBB managers/ supervisors have also received training following a serious case review recommendation last year. This is against a plan of 30 places for managers/supervisors over the year.</p> <p>125 staff across all agencies, including providers, LBB, health and police attended the annual Bromley Adult Safeguarding Conference with the theme "Balancing Risks with Choices". This is pertinent as the proportion of service users exercise their choice to receive direct payments to organise and control provision to meet care needs. 85% of those attending the conference stated they hat found the day provided helpful direction on the balance of risk when service users wish to control their own care services.</p>	<p>Ensuring through the work of the Bromley Safeguarding Board that learning from Safeguarding investigations and serious case reviews is embedded into safeguarding practice and commissioning activity and leads to improved outcomes for adults at risk.</p>

2. SUPPORTING DOCUMENTS

2.1 Care Services Portfolio Plan (Appendix 1)

2.2 Supporting Indicators (Appendix 2)

2.3 The PDS committee and Executive have received a number of reports on areas covered within this report; the table below provides more details:

PDS number	Meeting date	Agenda item	Report title
CS12001	19 th June 2012	9a	Care Services Portfolio Priorities 2012/13 (Draft)
CS12008	19 th June 2012	10a	Tackling Troubled Families progress report
CS12034	4 th September 2012	4	Outcomes from Ofsted Thematic Inspection of Safeguarding Disabled Children
CS 12030	24 th October 2012 (Executive)	6	Draw down of funding for Bromley SEN & Disability Pathfinder Funding
CS 12007	19 th June 2012	9i	Revised payment structure for Foster Carer Allowances
CS 12015	20 th June 2012 (Executive)	20	Children's Social Care – Invest to contain proposal
CS 12024	4 th September 2012	26d	Annual Adoption Report and Statement of Purpose 2012-13
CS12006	19 th June 2012	9f	Multi-Agency Support Hub (MASH)
CS 12030	4 th September 2012	29	Commissioning Strategy for Older People – Day Opportunities and Respite Care
CS 12052	4 th December 2012	TBC	Annual Domiciliary Care report
CS 12045	4 th December 2012	TBC	Housing Services Half Year 2012/13 performance report